

MBPH ALLIED HEALTH OUTPATIENT SERVICES

Social Work



What is Social Work?

Social Work services provide supports to enhance the social, emotional and cultural wellbeing of patients during their admission.

Social Workers are professionally trained to provide a comprehensive service through Social Work assessment and intervention.

Mildura Base Hospital Social Workers are available to assist patients, families and carers with issues that may be causing distress.

Social workers work closely with doctors, nurses and other allied health staff to provide care to inpatients and their families.

What do Social Workers provide?

Social Workers can provide a range of interventions, such as:

- ✓ Coordination of safe discharge from hospital
- ✓ Emotional support
- ✓ Assistance and advocacy on behalf of patients and their families
- ✓ Negotiation and resolution of conflict between patients, family and staff
- ✓ Act as a communication link between families and service providers including residential aged care facilities
- ✓ Practical assistance

What type of issues would you talk to a Social Worker about?

You can talk to your Social Worker about a variety of issues, including:

- ✓ Grief/Loss/Bereavement support
- ✓ Crisis/Intervention - family violence, children at risk, homelessness, disability etc
- ✓ Any other issue that may be causing you distress
- ✓ ACAS intervention

Referral

You can make an appointment with a Social Worker by asking your nurse to refer you.

COMMUNITY SERVICES

 **(03) 5022 3250**

8.30am-4.30pm